

Dear CAC members,

We did it!!! After years of planning and community engagement, [Select Bus Service on First and Second Avenues](#) has launched! Thanks to all the CAC members whose advice and guidance made this project a successful one, we could not have done it without you!

Starting Sunday, SBS will be running every 4-5 minutes in the peak, 7-8 minutes in the off-peak, 7 days a week from 5am to 10pm southbound, 6am to 11pm northbound. The M15 local will continue to make all stops, 24 hours a day, every 5-8 minutes in the peak, 7-9 minutes in the off-peak. “Customer Ambassadors” from the NYC Transit and DOT will be available at every stop for the first week of service to help riders use the new machines, provide information on the new service, and answer questions. While it may take riders some time to become accustomed to off-board fare collection, we have already witnessed many M15 riders helping out their fellow passengers use the new payment system.

We ask that you continue to help spread the word about the new service in your community, as well as the new changes to the street design for pedestrians, cyclists, and motorists. [Our newsletter](#) has been updated, and we now have information on driving and parking on First and Second Avenues [for motorists](#). Please contact me if you would like copies of the newsletter or brochures about bus lane rules and regulations to help distribute, or if you have suggestions of groups to notify about the new service.

Thanks again for your help; we look forward to continuing to work with the CAC as SBS on First and Second Avenues progresses into Phase 2. We hope that you have the opportunity to take SBS yourself to experience the new speed and reliability. If you have any questions or comments, please contact me or Robert Marino at NYCT at 646-252-2659.

Sincerely,

Kate Mikuliak
BRT Outreach Coordinator
NYC Department of Transportation
55 Water St, 9th Floor
New York, NY 10041
212-839-6429
kmikuliak@dot.nyc.gov